

**Jollyville Fire Department
False Alarm Policy
2025**

False fire alarms reduce occupant's sense of urgency concerning emergency evacuation during fires and other on-site emergencies. It also reduces the number of available response apparatus for other true emergency incidents in our fire district. To prevent this issue, Jollyville Fire Department has established the following policies:

1. To ensure that fire alarms are properly functioning and reduce the problem of excessive false alarms, it is the policy of the Jollyville Fire Department to fine for response to excessive false fire alarm activations. Properties will be fined after five false alarms at the same street address/property in one calendar year. The fine for response to excessive false alarms will be \$500 per incident. The business where the alarm is located will be responsible for paying the fine.
2. Anytime the department responds to a reported "Fire Alarm" and, upon arrival, finds that it is actually another type of alarm activation (i.e. burglar/security alarm, trouble alert, etc.), the business will be fined \$1000 per incident. There is no minimum per calendar year.
3. If, upon arrival, it is found that an alarm company is on-scene testing or repairing the fire alarm, but have not properly notified the alarm monitoring dispatch center, resulting in a false alarm, the alarm company will be fined \$1000 for the multiple apparatus and multiple personnel required to respond to this avoidable, false incident. The alarm company may also be fined by Williamson County Sheriff's Office for up to \$500 for a false 911 call.
4. Anytime an alarm system in an occupied multi-family residential structure must be taken out of service or placed in test, a "Fire Watch" is required. This involves a person completing a fire safety walk around the building(s) in question, every half hour, until the system is put back into full service.
5. Fine payment for property owners is due within 30 days of receipt of documentation.
6. Fine payment for alarm companies are also due within 30 days of documentation. If the payment has not been received within that time, JVFD will no longer authorize any plans review or inspections involving the alarm company in question. We will also notify the business owner where the incident occurred, informing them we can no longer validate the alarm company's inspections or documentation for required annual fire department inspections.